

## Pitches booking regulation 2012

There are two types of booking procedures:

- A) Booking made from 1<sup>st</sup> February 2012 – **Ordinary booking**
- B) Special offer “**Short stays 2012**” – Booking made from 15th November 2011 until 23<sup>rd</sup> December 2011 – **Short stays bonded bookings**

### A) From 1<sup>st</sup> February

- 1) Minimum stay 4 nights, maximum 28 nights (4 weeks). There is no guarantee the extension of stay, as well as the early arrival, with a change of pitch
- 2) Check-in: from 4.00 p.m. to 9.00 p.m.; check-out: from 7.00 a.m. to 1.00 p.m.
- 3) Because of organizational matters, management reserves the right to assign the pitch at its discretion and make changes on assigned pitches. The pitch can't be exchanged or given to other people, unless approval of the Management
- 4) To book a pitch you have to send the attached form, with your signature. The form must be sent preferably by e-mail scanned in original, or by mail.
- 5) Reservation will be defined by a deposit, to be sent in the following ways:  
Stays on large pitches during medium and high season: € 100.00 per week; during low and very low season: € 50.00 per week. Stays on half pitches: € 50.00 per week for all periods. Booking fees: € 12.00. The deposit must be received within 10 days since receipt of this form. The arrival of the corresponding amount will receive a confirmed writing by management.
- 6) Balance, less the deposit, must be paid no later than the day before leaving the campsite.
- 7) In case of special offers, management reserves the right to apply different conditions, which will be repeated each time in the confirmation's letter.

### Cancellations - no show and early departure - Bookings from 1<sup>st</sup> February

1. In case of cancellation, deposit will be refund at 50% (excluding booking and sending fees) if the written notice is received by the campsite at least 20 days before the booked period. Over that period, there will be no refund.
2. Dates changes (if authorized) and cancellations may be made only by letter and email. Under any circumstances booking fees will not be refund.
3. In case of late arrival, booking will remain valid until 3:30 p.m. of the following day, so please communicate immediately any delays or mishaps. Booked period, but not used because of late arrival, will be fully paid by the customer
4. In case of early departure, along with the regular payment of the stay already made, the deposit will be deduct, in whole or in part, up to cover the balance of the booked but not taken period. Booking fees will not be refund

### B) Special offer “Short stays 2012” – Bookings made from 15th November 2011 until 23<sup>rd</sup> December 2011 – short stays and bonded bookings

1. Minimum stay 4 nights, maximum 14 days (2 weeks). Once booking is confirmed, dates cannot be changed. Booking with this special offer for short stays with rules that follow, can be done just between **15th November and 23<sup>rd</sup> December 2011**

